

# Patient billing guide & financial assistance

The cost of your test depends on your bill type.

Please don't hesitate to reach out to us. Call or text 312.598.9961 or email [help@tempus.com](mailto:help@tempus.com)

	Bill type	Expected Patient Cost	Requirements from Patient	Financial Assistance
Medicaid	Standard Medicaid	<b>\$0</b>	<b>Consent form</b> <i>Consent form will collect insurance information.</i>	N/A
	Managed Medicaid	<b>\$0</b>	<b>Consent form</b> <i>Consent form will collect insurance information.</i>	N/A
Medicare	Medicare Part B <i>Government issued red, white, and blue card</i>	<b>\$0</b>	<b>Consent form</b> <i>Consent form will collect insurance information.</i>	N/A
	Medicare Advantage <i>Medicare sponsored by a commercial insurance plan, such as Aetna, United, etc.</i>	<b>\$0</b>	<b>Consent form</b> <i>Consent form will collect insurance information.</i>	N/A
Tricare	Tricare <i>TRICARE is the military health care program.</i>	<b>\$0</b>	<b>Consent form</b> <i>Consent form will collect insurance information.</i>	N/A
Commercial	In-network	<b>There is an initial deposit of \$295.</b> <i>Tempus will work with your insurance company to determine the final balance, which may be greater than \$295 (depending on deductibles, co-pays, co-insurance, etc.). If your insurance covers the full cost of the test, we will refund your initial payment. We will contact you if there is a remaining balance. Tempus accepts HSA/FSA. Flexible payment options are offered.</i>	<b>Consent form</b> <i>Consent form will collect insurance information, credit card information, and preferred payment selection.</i>	Available
	Out-of-network	<b>\$295 self-pay, as these insurance plans are not accepted for the nP test.</b> <i>Tempus accepts HSA/FSA. Flexible payment options are offered.</i>	<b>Consent form</b> <i>Consent form will collect credit card information and preferred payment selection.</i>	Available
Self-Pay	Self-Pay	<b>\$295</b> <i>Tempus accepts HSA/FSA. Flexible payment options are offered.</i>	<b>Consent form</b> <i>Consent form will collect credit card information and preferred payment selection.</i>	Available

Take the next step for billing and consent.

You can access and complete your billing and consent form online using the links below, which will take you through billing preferences, flexible payment options, and financial assistance. Help us promptly return your test results by providing all required information.

For minor patients (under 18) and their caregivers

Access the **online billing and consent form** to complete required consent and billing information.



[tempus.co/np-consent-form](https://tempus.co/np-consent-form)

For all other patients

Access the Tempus **patient portal** to complete required consent and billing information. *Look for an email/text from Tempus with instructions when accessing the portal for the first time.*



[tempus.co/patient-portal](https://tempus.co/patient-portal)

Financial Assistance Program

Tempus offers a Financial Assistance Program to help provide access to our tests for patients in financial need. Approval of the financial assistance application is based on your household income, and takes into account relevant life circumstances. If you have a remaining balance after financial assistance is applied, we offer flexible payment options to help manage the cost.

Number of People in Household		Household Income*					
1	<\$15,650	\$15,650 - 31,300	\$31,300 - 46,950	\$46,950 - 62,600	\$62,600 - 78,250	>\$78,250	
2	<\$21,150	\$21,150 - 42,300	\$42,300 - 63,450	\$63,450 - 84,600	\$84,600 - 105,750	>\$105,750	
3	<\$26,650	\$26,650 - 53,300	\$53,300 - 79,950	\$79,950 - 106,600	\$106,600 - 133,250	>\$133,250	
4	<\$32,150	\$32,150 - 64,300	\$64,300 - 96,450	\$96,450 - 128,600	\$128,600 - 160,750	>\$160,750	
5	<\$37,650	\$37,650 - 75,300	\$75,300 - 112,950	\$112,950 - 150,600	\$150,600 - 188,250	>\$188,250	
Patient Cost		\$0	\$0	\$100	\$200	\$250	\$295

\*Based on 2025 US Department of Health and Human Services Guidelines: [aspe.hhs.gov/topics/poverty-economic-mobility/poverty-guidelines](https://aspe.hhs.gov/topics/poverty-economic-mobility/poverty-guidelines). Patients located in Alaska and Hawaii are subject to separate FPL guidelines.

Access Tempus’ financial assistance application.



[patients.securetempus.com/form/neurology/financial-assistance](https://patients.securetempus.com/form/neurology/financial-assistance)

Clear instructions will guide you through the process.