



To schedule an appointment for genetic counseling, please visit our website at: www.mygeneteam.com or call us at: 1-833-GENETEAM (436-3832).

- You are referred for reproductive genetic counseling. Your access code is **SK25165**.
- You are referred for hereditary cancer genetic counseling. Your access code is **MG1713**.
- You are referred for cardiology genetic counseling. Your access code is **CARDIO**.
- You are referred for ophthalmology genetic counseling. Your access code is **EYEGC**.
- You are referred for neurology genetic counseling. Your access code is **NEURO**.
- You are referred for clinical exome/other genetic counseling. Your access code is **GENOMICS**.

Your specimen ID number (if applicable) is:

Note: Your healthcare provider must send a genetic counseling referral to **201-605-6582** or **referral@mygeneteam.com**

Please see reverse for patient information

Patient Information

To Schedule an Appointment:

- Register for our online patient portal by visiting www.mygeneteam.com and clicking “Schedule Appointments.”
- Enter the access code given to you by your healthcare provider.
- Enter the required information, including your email address.
- You will receive an email inviting you to complete the Patient Health Record registration.
- Complete the registration and log into the Patient Health Record.
- Click “Appointments” on the left-hand side of the screen.
- Click “Request Appointment” to browse for available appointment dates and times.

At the time of your appointment, your genetic counselor will discuss your medical and family history and genetic testing. Please be sure that you are in a quiet place without distractions. You are encouraged to include a family member or friend in the discussion if you are comfortable sharing your medical and genetic information with them.

What to Expect at the Appointment:

- Review of personal and family medical history
- Discussion of genetic testing
- Education about inheritance, testing, management, prevention, resources and research
- Opportunity to ask any questions
- Summary of the appointment will be sent to your physician

Telephone Appointments

If your session will be conducted via telephone, the phone you are using will need to be enabled to receive calls from Restricted, Unavailable and Private numbers. If you currently block anonymous callers, you can enter *87 on your phone to disable this service.

Video Conferencing Appointments

If your session will be conducted via web-based video conferencing, please check in online with the link provided in your appointment confirmation email. The genetic counselor will begin the session at the appointment time.