

Tempus billing policy

Our commitment to a clear billing process

DNA is complicated. Paying for testing doesn't have to be. Tempus offers multiple billing options for your patients based on your patient's preferred billing method. If you have questions, please do not hesitate to call or text us at 312.598.9961 or email help@tempus.com.

BILLING OPTIONS FOR YOUR PATIENTS

Billing Type	Expected Patient Cost
Medicare, Medicare Advantage, Medicaid, Managed Medicaid, or Tricare	\$0
Commercial Insurance (In-Network)	<p>Patients who choose to seek reimbursement through an in-network commercial insurance plan will pay an initial deposit of \$295.</p> <p>Tempus will work with your patient's insurance company to determine the final balance, <u>which may be greater than \$295</u> (depending on deductibles, co-pays, co-insurance, etc.). If insurance covers the full cost of the test, <u>Tempus will refund your patient's initial payment</u>. Your patients are contacted if there is a remaining balance.</p> <p><i>Tempus accepts HSA/FSA. Flexible payment options are offered, and patients can apply for financial assistance.</i></p>
Commercial Insurance (Out-of-Network)	<p>Out-of-network plans are not accepted, so the \$295 self-pay cost applies.</p> <p><i>Tempus accepts HSA/FSA. Flexible payment options are offered, and patients can apply for financial assistance.</i></p>
Self-Pay	<p>\$295</p> <p><i>Tempus accepts HSA/FSA. Flexible payment options are offered, and patients can apply for financial assistance.</i></p>

Financial assistance is available

Tempus offers a Financial Assistance Program to help provide access to our tests for patients in financial need. Approval of the financial assistance application is based on the patient's household income, and takes into account relevant life circumstances. If your patient has a remaining balance after financial assistance is applied, we offer flexible payment options to help manage the cost.

How to support your patients

After you place a test order, direct patients to the appropriate links below to complete their consent and billing information. Both workflows guide patients through billing preferences, flexible payment options, and financial assistance.

For minor patients (under 18) and their caregivers

Inform patients to access the online billing and consent form and complete the required consent and billing information.



tempus.co/np-consent-form →

For legal and privacy reasons, patients under 18 cannot create a patient portal account. They should use the dedicated online form instead.

For all other patients

Inform patients to access the Tempus patient portal to complete the required consent and billing information.



tempus.co/patient-portal →

Patients should also look for an email/text from Tempus with instructions when accessing the portal for the first time.